

## **Supportive Housing Case Management Services**

- **Who provides this service?**

- A case manager employed by Blue Earth County Human Services, trained in social work or a related field.

- **What is the role of a Supportive Housing case manager?**

- Assist household to identify and address housing barriers needed services.
- Assist with monitoring and coordination of services and development of goals.
- Assist household with identifying housing opportunities, access and maintain housing.
- Assist households to learn about and develop skills to manage and address their housing barriers.
- Assist individuals to make informed choices and to live as independently as possible.

- **What is a Supportive Housing case manager expected to do?**

- Meet with households receiving services at least once a month in their homes to discuss service needs and progress.
- Work with households to develop and review goals Support Plans.
- Assess the household's self-sufficiency and impact of their housing barriers various areas of their life.
- Refer and assist households to access mental health, medical, social, financial, vocational, housing, and other needed services.
- Assist household with crisis planning as needed.

- **What is a household receiving Supportive Housing Case Management Services expected to do?**

- Meet with your case manager and other service providers as scheduled.
- Actively participate in the identification of your goals and service needs.
- Communicate openly with your case manager about your housing and service needs.
- Follow-through with services and goals to help build self-sufficiency.
- Learn how best to address the service needs for yourself, and to use services to live as independently as possible.

### **Who is eligible to receive Supportive Housing Case Management Services?**

- Adult individuals and Families in Blue Earth County experiencing homelessness.
- Specific eligibility determination is made after a referral to Blue Earth County.

### **How do I request Supportive Housing Case Management Services?**

- Referrals to Blue earth County Supportive Housing are currently only through the Coordinated Entry System (CES) assessment and referral process.
- A Blue Earth County Housing Triage Worker can help arrange access to CES assessment agencies. (507) 304-4335. Or you may directly contact a CES access site.

### **Is there a fee for Supportive Housing Case Management?**

- There is no fee to individuals receiving the service unless you are on Medical Assistance with a monthly spenddown.

### **Coordinated Entry System (CES) Access Agencies:**

- Families with Children: 507-387-2115 (P4H) or 507-345-6822 (MVAC)
- Single Adults: 507-344-9266 (Salvation Army) or 507-345-6822 (MVAC)
- Victims of Domestic and Sexual Violence: 507-625-8688 (CADA)
- Unaccompanied Youth (24 years old or younger): 507-381-6670 (The REACH)
- Veterans: 1-833-222-6228 (MACV)
- Connections Shelter: 507-995-5732

### **Blue Earth County Housing Triage**

- Call (507) 304-4335 and ask to speak to a Housing Triage Worker.

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**BLUE EARTH  
COUNTY**

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